



SEND Contact Information for Parents

The following are a range of partner services provided by Hampshire services to help further support parents and carers.



Primary Behaviour Support

The Primary Behaviour Support team offer help and advice to schools and to parents when children need support with their behaviour. Click on the link below for more information on their support and services.

[Primary Behaviour Service - Parents \(hants.gov.uk\)](https://hants.gov.uk/primary-behaviour-service-parents)

School Nurse

Referrals to the school nurse can be made by the school or from parents directly. The contact details for the East Hampshire schools nurse is:

Phone: [02382 311221](tel:02382311221)

Email: SHFT.EHSchoolNursingAdmin@nhs.net

CAMHS

CAMHS stands for Children and Adolescent Mental Health Services. You can access their services through self-referral, through your GP or through the school.

<https://hampshirecamhs.nhs.uk/referral/>

CAMHS together project

[Together Project-FINAL \(1\)](#)

Early Help Hub

Early Help services in Hampshire aim to identify as early as possible if a child or family need to support in order to help them access the services they need.

This is achieved with many support services working together to offer a child, young person or family 'the right help at the right time'. East Hampshire is one of eight multi-agency hubs. The hubs are coordinated by the [Family Support Service \(FSS\)](#) and involve a range of practitioners who contribute to the local Early Help offer.

FSS is part of the 'early help' provision for Hampshire run by the County Council for families with children aged 0 to 19 years (or up to 25 for young adults with learning difficulties and/or disabilities) to provide a joined-up, whole-family service to those who need it.


Educational Psychology Service

Hampshire and the Isle of Wight Educational Psychology Service offer a telephone helpline if any parent/carer or staff member is concerned about a child's wellbeing and needs some advice.

[tsflyer-september2021\(amended\) \(2\).pdf](#)

EMTAS (Ethnic Minority Traveler Achievement Service)

EMTAS support children and families that do not speak English as a first or home language.




EMTAS Phone Lines

Our phone lines can be accessed by practitioners and parents to support two-way [home-school communication](#).
(They operate during term time)

Arabic	Monday 12:30pm to 2:30pm	023 9244 1508
Bulgarian	Friday 2pm to 4pm	01256 330195
Chinese Mandarin	Tuesday 1pm to 3pm	01256 330195
Hungarian	Thursday 10am to 12pm	01256 330195
Nepali	Wednesday 2:30pm to 4:30pm	023 9244 1531
Polish	Wednesday 2pm to 4pm	01256 330195
Portuguese	Friday 1pm to 3pm	01256 330195
Romanian	Thursday 10am to 12pm	01256 330195
Spanish	Wednesday, 2:30pm to 4:30pm	023 9244 1531
Turkish	Wednesday 1pm to 3pm	023 9244 1450
Gypsy, Roma and Travellers	Monday 11:30am to 1:30pm	01256 330195
EAL/ SEN Queries	Tuesday 12pm to 4pm	01256 330195
ELSA	Thursday 9:30am to 12pm	02392 441 450

FOR MORE UPDATED INFO PLEASE FOLLOW
<https://www.hants.gov.uk/educationandlearning/emas/supportinglanguages/emas-phone-lines>


www.hants.gov.uk